



# COMMISSION CHECK PAYMENT CHANGES

## Frequently Asked Questions

### What is changing with paper commission checks?

The new minimum amount for issuing a paper check is \$25.00.

### Is there any minimum for Direct Deposit payments?

No, there is no minimum payment amount for Direct Deposit.

### When is this effective?

This is effective June 1, 2022.

### What will happen to my commission payment if it is less than \$25.00 and I do not sign up for Direct Deposit?

A credit will be issued to your Reliv account.

### Can I use this credit to make purchases?

Yes. Between the 15th and last day of the month, call in to the Distributor Service Center and place an order. Available credits can be used to reduce the amount of your payment.

### What will happen if I don't use the credit?

Unused credits will be mailed as a paper check after the accumulated balance reaches \$25.00 or greater.

### Can I use the credit between the 1st and 14th of the month?

No. During this time, the Reliv Corporate Office is working hard to calculate your commission for the month that just ended. Any unused balance may already be in the process of paying out.

### How can I avoid the confusion of credits?

Sign up for direct deposit and get your money faster or simply allow your balance to payout whenever it reaches or exceeds the \$25.00 limit.

### How do I sign up for Direct Deposit?

[Click here](#) to access the Direct Deposit form for the US.

### What is the benefit of getting Direct Deposit?

- Get paid faster — no waiting for the mail to come.
- Convenience — your money is already in the bank.
- Safer — no worries that the check will get lost.

### What should I do if I have additional questions?

Please call the DSC at 1-800-735-4887 for additional questions.