

DELIVERY FAQ

What are Reliv's delivery charges?

WEST MALAYSIA:

- Free delivery for orders with a RV (Retail Value) over RM500.
- RM 15 delivery for orders with a RV (Retail Value) of RM 500 and under.

EAST MALAYSIA:

- Free delivery for orders with a RV (Retail Value) over RM600.
- RM 20 delivery for orders with a RV (Retail Value) of RM 600 and under.

Shipping charges will automatically compute during checkout prior to the completion of your order.

How long does delivery take?

- Orders placed before 02:00pm business days will be shipped the same day.
- Orders placed after 02:00pm business days will be shipped the following business day.

Estimated delivery times as follows:

Kuala Lumpur / City : 1-2 days

Rest of West Malaysia : 2-5 days

East Malaysia : 2-7 days

Reliv Hours of Operation

- The Reliv office is open Monday to Friday 10:00 am-1:00 pm and 2.00 pm-7.00 pm.
- The Reliv office is closed weekends and public holidays. Orders placed when the office is closed will be despatched the next business day.

Can I track my order?

Reliv Malaysia uses M Express for all deliveries. If you require a particular consignment number please call the Reliv office on +603-60387388 or email mydrinquiries@relivinc.com for further details.

Can my delivery address be different than my mailing address?

Yes, simply change your delivery address during the checkout process or alternatively if phoning an order please advise the office of your intended delivery address details.

Does Reliv deliver outside Malaysia?

Reliv Malaysia only delivers to areas within Malaysia and Singapore. For delivery within/to other countries please contact the relevant [Reliv Office](#).

What can I do if my question is not covered here?

Please call the Reliv office on +603-60387388 or email mydrinquiries@relivinc.com.